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Certificate

Information Technology Service Management System

ČD - Informační Systémy, a.s.

Identification No.: 24829871
Pernerova 2819/2a
130 00 Praha 3

has been examined and found in conformity with requirements of the standard

ISO/IEC 20000-1:2018

for the following range of activities:

Analysis, development and delivery of information systems.
Provision of complex telematics services.
Operation, maintenance and service of IT equipment, telecommunications equipment and networks.
Operation of information systems, processing and storage of information.
Implementation of specific projects in the field of telematics services.

Date of the initial certification:	21. 06. 2011
Date of the current certification cycle:	12. 06. 2023
This certificate is valid until:	11. 06. 2026

S 3210

Ing. Radek Nedvěd
Head of Certification Body
In Prague on 12 June 2023